

**LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION
MANDATORY LANGUAGE - TIER III**

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

HEREFORD MUNICIPAL WATER SYSTEM has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During [2020-2023 period] we [did not complete all monitoring or testing] for [Water Quality Parameters] and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for Water Quality Parameters, how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
07/01/2020-12/31/2020 Water quality parameters	28/6-months	0	07/01/2020-12/31/2020	07/01/2023-12/31/2023
01/01/2021 – 06/30/2021 Water quality parameters	28/6-months	14	01/01/2021-06/30/2021	07/01/2023-12/31/2023
07/01/2022-12/31/2022 Water quality parameters	28/6-months	14	07/01/2022-12/31/2022	07/01/2023-12/31/2023

What is being done?

We are working to correct the problem. For more information, please contact [Steve Bartels] at [806-363-7100] or [steve@go-herd.com].

WQP samples have been collected since 2020, however we have not collected the required frequency. Additional samples will be collected throughout 2023 and the first half of 2024 to return to compliance.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by City of Hereford. Public Water System Number: TX0590001
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